

ORIGINAL

PIMA UTILITY

Antonio Gill

W-02199A-11-0329, SW-02199A-11-0320

From: Robert Greene [rgreene-5@hotmail.com]  
Sent: Sunday, April 22, 2012 2:09 PM  
To: Burns-Web; Pierce-Web; Stump-Web; Newman-Web; Kennedy-Web  
Subject: Pima water rate increase



0000136423

We are objecting to the rate increase. The increase in irrigation water equals a 94.44% increase. This allows the Pima income tax expense of the shareholders to be passed to use the ratepayers. Pima and the shareholders want to double their rate of return on equity to 10.5% Our investments and social security income is at a all time low. Pima has a new loan request to pay their shareholders another large distribution. Pima is loaning thier excess cash to affiliates rather than paying shareholders or further paying down debt to reduce interest expense.

We feel we have bee set up as residents of Sun Lakes as this was in the works at the time of the acquisition from Robson. We as homeowners are paying twice - in our homes - and again in reclaimed water use in our complex.

Arizona Corporation Commission  
DOCKETED

MAY 08 2012

DOCKETED BY

T.M.

RECEIVED

2012 MAY -8 P 1:38

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

## Antonio Gill

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**From:** SNLANGER@aol.com  
**Sent:** Saturday, April 21, 2012 1:36 PM  
**To:** Pierce-Web  
**Subject:** Pima Utility Proposed Rate Increase

Gary,

We are Sun Lakes residents and users of Pima Water and Sewer Utility Company (our names and address are shown below).

We respectfully ask that you consider our comments regarding the following:

**Water - Docket No. W-02199A-11-0329**  
**Sewer – Docket No, SW-02199A-11-0330**

The rate increase request by Pima Water and Sewer Utility Company seems unreasonable and unfair. It is obvious who is driving this increase--Mr. EJ Robson.

Mr. Robson has ownership interest in Pima Utility and every home that Mr. Robson sold in this community uses that utility. As long as Mr. Robson had "skin in the game", he kept the rates low to sell units and to keep his own business costs down. Now that Mr. Robson has sold out of the community, he will not be impacted by this rate increase but he will most definitely profit from it.

Is this fair? This is a HOA/retirement community. Most seniors are on a fixed income and the rate increase will not only affect their individual bills but also their HOA dues.

I am not opposed to a rate increase, but not the size of this request. I believe it should be in line with normal year over year increases that other water and sewer companies could expect.

I hope you and the commission will see this for what it is and take the fair and appropriate action.

Thank you for your time and consideration.

Norma and Steve Langer  
24427 S Lakeway Circle SE  
Sun Lakes AZ 85248

## Antonio Gill

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**From:** MarilynPic@aol.com  
**Sent:** Saturday, April 21, 2012 11:38 AM  
**To:** Pierce-Web  
**Subject:** Pima Utility Company

April 21, 2012

To: Gary Pierce

I am writing in regard to the Pima Utility Company's request filed with the Arizona Corporation Commission to increase the water and waste water rates for their customers.

As a customer of Pima Utility Company, I am opposed to this proposed increase. The increase in the cost of irrigation water from \$0.36 per thousand gallons to \$0.70 per thousand gallons is equal to a 94.44 percent increase. In a retirement community, Sun Lakes, this cost would be exorbitant, and a hardship on the homeowners of this community, many of whom are on fixed incomes. In addition, it has been pointed out that the goal of Pima Utility is to double the rate of return on equity, and well as pay a large distribution to their shareholders. This is not a prudent use of customer fees, and it would appear that Pima Utility needs to make more fiscally responsible with the use of their funds, rather than pass new fees on to their customers.

Sincerely,

Marilyn Petrie-Pickens  
10429 E. Michigan Avenue  
Sun Lakes, AZ 85248

## Antonio Gill

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**From:** Camaas@aol.com  
**Sent:** Friday, April 20, 2012 7:20 PM  
**To:** Pierce-Web  
**Subject:** (no subject)

Dear Mr. Pierce,

I am writing to you regarding the following:  
Water - Docket No. W-02199A-11-0329  
Sewer – Docket No, SW-02199A-11-0330

The rate increase request by Pima Utility is grossly out of line. While they have not raised rates in a number of years, one has to wonder why and why now. To me it seems quite coincidental this increase is being requested by the utility just as the developer of Sun Lakes, E.J. Robson, has concluded his interests in Sun Lakes.

With Sun Lakes completely built out and the last investment owned by Robson, the IronOak Country Club golf course sold to the HOA last year, Robson himself will not be impacted by this rate increase. As someone who has an ownership interest in Pima Utility, you have to wonder why he never raised rates until he left this community.

I guess he thinks, with nothing left to sell but water and sewer to Sun Lakers, he can raise rates with the claim the rates haven't been adjusted for years. This rate increase not only will hit homeowners with their household water/sewer usage, but as part of an HOA community, all amenity cost for water and sewer will be borne a second time as a member of the HOA.

I am not opposed to a rate increase, but not the size of this request. I believe it should be in line with normal year over year increases that other water and sewer companies could expect.

I hope you and the commission will see this for what it is, a business power play against a captive audience who has to buy water and sewer services from Mr. Robson.

Thanks,  
Carol Maas  
Sun Lakes resident

## Antonio Gill

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**From:** Becky Kolb [jnbkolb@gmail.com]  
**Sent:** Tuesday, April 24, 2012 3:47 PM  
**To:** Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web  
**Subject:** Sun Lakes PIMA water increase

Commissioners:

We are writing concerning docket numbers:

**Water - Docket No. W-02199A-11-0329**

**Sewer – Docket No, SW-02199A-11-0330**

We are strongly opposed to the increase proposed by PIMA. IronOaks is made up of 4019 homes ( we are in Oakwood) and part of the Ironwood and Oakwood HOA. Most of us are on fixed incomes and this rate increase will most definitely increase our HOA dues. We urge you to reassess this proposed action and NOT raise rates any higher. Raising rates in an already distressed market where we have lost money on homes is not good for the economy and not good for homeowners in Sun Lakes.

Best Regards,

**Becky and John Kolb**

Home 480-895-4070

## Antonio Gill

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**From:** Robert Edwards [rte701@me.com]  
**Sent:** Tuesday, April 24, 2012 9:25 AM  
**To:** Newman-Web; Burns-Web; Pierce-Web; stump-web%azcc.govkennedy-web@azcc.gov  
**Cc:** tygeracage@msn.com  
**Subject:** Pima Water and Sewer Utility Co. Rate Increase.

My wife and I have been made aware of the unbelievable rate increase the above named company has requesting approval by the AZ Corporation Comm. in the amount of approx. 92 % for water and sewer rates for Sun Lakes homeowners. Most people who live in retirement communities live on a fixed income and can not afford this type of increase all in one year. We do not understand why this company failed to ask for a rate increase over the past 11 years and now would like to make up for lost income in one request to the commission.

Docket No. W-02199A-11-029  
Docket No. SW-o2199A-11-0330

Robert and Melva Edwards  
24907 South Glenburn Dr.  
Sun Lakes, AZ 85248  
[rte701@me.com](mailto:rte701@me.com)

## Antonio Gill

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**From:** Randy Ankeny [Rankeny@slhoa3.com]  
**Sent:** Thursday, April 26, 2012 9:22 AM  
**To:** Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web  
**Subject:** RE; Water - Docket No. W-02199A-11-0329 and Docket No, SW-02199A-11-0330

Arizona Corporation Commission  
Commissioners Wing  
1200 West Washington  
Phoenix, AZ 85007-2996

RE: Docket Numbers:  
Water - Docket No. W-02199A-11-0329  
Sewer – Docket No, SW-02199A-11-0330

Dear Commissioners:

In behalf of the IronOaks at Sun Lakes Community Association (4018 homes, over 8,500 residents) which comprises a significant portion of the service district in which PIMA provides water and sewer services. I respectfully request that an onsite meeting be held with representatives of the Commission in reference to the proposed PIMA water and sewer rates increases;

Water - Docket No. W-02199A-11-0329  
Sewer – Docket No, SW-02199A-11-0330

As we are an age restricted community with a majority of our residents of an age where a commute to the District offices poses great difficulty and burden, I would like to offer our ballroom facility which can accommodate over 1500 attendees for the purpose of providing my residents with the opportunity to address the Commission. I have spoken with representatives of PIMA and they support this action. In addition I would reach out to the adjacent communities of Cottonwood and Palo Verde (over 6000 homes and 10,000 residents) combined we represent 90% of the PIMA service district.

Please let me know if this would meet with the commission's approval and we can establish a date.

Best regards,

Randy Ankeny, General Manager  
Iron Oaks at Sun Lakes  
(480) 895-7275  
[rankeny@slhoa3.com](mailto:rankeny@slhoa3.com)

## Antonio Gill

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**From:** lynn [phegtree@wbhsi.net]  
**Sent:** Friday, April 27, 2012 9:28 AM  
**To:** Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web  
**Subject:** Water Rate

Commissioner:

Our names are: Richard G. and Lynn M. Phegley, we live at 9109 E Citrus Lane N, Sun Lakes, AZ, 85248. We are customers of Pima Utility Company. We object to the proposed rate increase of almost 100% versus current rates. We are on a fixed income and do not ever receive almost 100% increase in our income. Besides a rate increase for water – sewer rates and all other 5 items on our monthly bill would also increase by the same percentage.

We think Pima Utility has not exercised good business judgment in the past by not having a rate increase in several years, but that is the company's fault not the customers. It would be more prudent to have a 1% or less increase every other year versus almost 100% increase in one year. Pima Utility must be thinking like the school districts when it is okay to raise the rates by 175%+ every year. Please exercise better business logic.

Thank you,

Richard and Lynn Phegley

[phegtree@wbhsi.net](mailto:phegtree@wbhsi.net)



## Antonio Gill

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**From:** Antonio Gill on behalf of Pierce-Web  
**Sent:** Monday, April 30, 2012 10:34 AM  
**To:** 'William Wilson'  
**Subject:** RE: Water Rate Increase

Good Morning Mr. Wilson,

The Arizona Corporation Commission occupies a quasi judicial role in Arizona government and the commissioners sit as judges in administrative law proceedings. As such, the commissioners are barred from communicating regarding the substantive merits of a pendant case outside the confines of a commission open meeting or administrative law hearing. The commissioners are very cognizant of your communications and diligent in their positions.

Your comments will be made part of the public record and you are welcome to attend the open meeting when the case is decided and speak to the commissioners directly on the bench during the public comment portion of the proceeding.

Best Regards,

Antonio Gill  
Office of Chairman Gary Pierce  
Arizona Corporation Commission  
(602) 542-3933  
(602) 542-5560 Fax  
1200 West Washington  
Phoenix, Arizona 85007

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**From:** William Wilson [<mailto:williamlwilson@hotmail.com>]  
**Sent:** Sunday, April 29, 2012 4:11 AM  
**To:** Commissioner-Paul Newman; Stump-Web; Burns-Web; Pierce-Web; Kennedy-Web  
**Subject:** Water Rate Increase

Dear Commissioners: Some time ago I sent an email concerning the rate increase that has been proposed for our water. To date I have received only one response and that was from Commissioner Brenda Burns. The response was very informative and I believe sincere. Since we in the Sun Lakes area are very concerned I wonder what Commissioner Paul Newman, Commissioner Bob Stump, Commissioner Gary Pierce, and Commissioner Sandra Kennedy are doing. Are you too busy to respond to the citizens of Sun Lakes, who may have to let their grasses, bushes, and trees die. You see most of us are on a fixed income and would rather let our landscaping go rather than die ourselves from lack of medicine, food, etc. Realizing this may be a little exaggerated some of us hope this will get your attention or do you give a sh-t.

William Wilson

**Antonio Gill**

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**From:** mpost934@aol.com  
**Sent:** Thursday, May 03, 2012 7:52 AM  
**To:** Pierce-Web  
**Subject:** Pima Utility Company Rate Increase

Commissioner Pierce:

Before you vote to grant the requested 100% rate increase to Pima Utility Company to increase their rates in the Sun Lakes HOA#1 development, it is important for you to understand that the Sun Lakes Community consists primarily of retired persons. That being the case, our Social Security Cost Of Living Adjustment (COLA) was a mere 3.6% this past year with no such increases the prior two years.

As such, it does not seem that you should expect us to pay a 100% rate increase when in fact we only receive a 3.6% increase ourselves. Therefore, I feel that your commission should grant the Pima Utility Company a fee increase in the amount of 3.6%, the same as we received.

Thank you,

Monte L. Post  
Sun Lakes, Unit #1  
[mpost934@aol.com](mailto:mpost934@aol.com)  
760-799-9150

## Antonio Gill

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**From:** B Bochner [b2bochner@gmail.com]  
**Sent:** Wednesday, May 02, 2012 12:35 PM  
**To:** Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox  
**Subject:** Docket SW-01303A-09-0343 and W-01303A-09-0343

My husband and I are urging you to reject the ROO and deconsolidate the Anthem/Agua Fria Wastewater district. We are senior citizens who live on a fixed income and this would present a large problem in our lives.

We strongly support the ALJ Recommended Opinion and Order and request that the Commission adopt the order at the open meeting.

Brenda and Bruce Bochner